



DEAR VALUED CUSTOMER

OUR RETURN POLICY

Items purchased in store or online can be returned within 30 days with a receipt as proof of purchase.

The Stirling Sports Group is a franchise, and each store will be happy to return or exchange product purchased from another store providing that an original receipt is provided and the items are in original condition as purchased, with all labels/tickets attached. Items must not have been worn.

Items specifically excluded from the returns policy are items that are on sale, swimwear and Stirling Sports gift vouchers.

Customers should be aware that stores may carry different product ranges, so there is a chance that a suitable exchange may not be available and therefore customers are encouraged to return to the original store of purchase.

If your goods are faulty, we will meet our obligations under the Consumer Guarantees Act to provide a remedy.

In addition to your statutory rights, should your product be the wrong size, or is no longer required, you have the option to either exchange, be provided a voucher or receive a refund for your purchase.