

Customer Name:

Order Number:

WHAT ITEM/S ARE YOU RETURNING

PRODUCT CODE	DESCRIPTION	SIZE	QTY	REASON CODE	HOW WOULD YOU LIKE US TO PROCESS?
					Exchange / Refund / Online Credit
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Please note we do not accept and process refunds on sale items, as stated in our online returns/exchanges policy.

REASON CODES

1 – Too Big 2 – Too Small 3 – Not What I Expected 4 – Faulty 5 – Other: _____

IF YOU ARE WISHING TO EXCHANGE YOUR ITEM/S PLEASE LIST BELOW WHAT YOU WOULD LIKE INSTEAD

PRODUCT CODE	PRODUCT DESCRIPTION	COLOUR	SIZE

Please note that this is subject to stock availability, if we cannot provide you with a replacement we will issue you with a refund / online credit.

HOW TO RETURN TO US IN FOUR EASY STEPS:

1. PRINT OFF & FILL OUT THIS FORM

2. PACKAGE YOUR RETURN

3. MAKE SURE TO INCLUDE THIS FORM

4. RETURN TO THE BELOW ADDRESS, OR ALTERNATIVELY POP INTO YOUR LOCAL STIRLING SPORTS STORE

Stirling Sports
Online Returns Warehouse
5B Nandina Avenue, East Tamaki, 2013

THE FINE PRINT

- Items must be unworn and unused with the original tags still attached.
- Products must be returned within 30 days of delivery.
- Items must be in the original packaging, which must be in a re-saleable condition.
- Items were originally purchased online.

We encourage you to return your parcel via registered or traceable postal services as all returned parcels remain the responsibility of the purchaser until received by Stirling Sports. Please note return postage costs will be at your own expense.

If returning into a store, you must complete this form and provide proof of purchase (online invoice / receipt). Otherwise the store reserves the right to refuse your online return.

If a sale item is returned, we will do our best to exchange the size of this item only, otherwise you will be issued an online credit.

Store Name: _____

Order Number: _____

Staff member: _____

Date Processed: _____

Thanks for your return. Keep an eye out on your inbox as we'll be in contact in the next couple of days! If you have any questions in the meantime please contact us on 03 366 3535 or online@stirlingsports.co.nz