

ONLINE RETURNS AND EXCHANGES FORM

Customer Name:

Order

WHAT ITEM/S ARE YOU RETURNING

PRODUCT CODE	DESCRIPTION	SIZE	QTY	REASON CODE	HOW WOULD YOU LIKE US TO PROCESS?
					Exchange / Refund / Online Credit
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Please note we do not accept and process refunds on sale items, as stated in our online returns/exchanges policy. We can only refund full priced items, paid via credit card or bank deposit. All orders paid with Afterpay and Laybuy will be sent an online credit via email.

REASON CODES

1 – Too Big 2 – Too Small 3 – Not What I expected 4 – Faulty 5 – Other: _____

IF YOU ARE WISHING TO EXCHANGE YOUR ITEM/S PLEASE LIST BELOW WHAT YOU WOULD LIKE INSTEAD

PRODUCT CODE	PRODUCT DESCRIPTION	COLOUR	SIZE

Please note that this is subject to stock availability. If you have a second preference please let us know below otherwise we will issue you with a refund / online credit

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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HOW TO RETURN TO US IN FOUR EASY STEPS:

1. PRINT OFF & FILL OUT THIS FORM

2. PACKAGE YOUR RETURN

3. MAKE SURE TO INCLUDE THIS FORM

4. RETURN TO THE BELOW ADDRESS, OR ALTERNATIVELY POP INTO YOUR LOCAL STIRLING SPORTS STORE
 Stirling Sports Supa Centa
 Online Returns Warehouse
 Shop MN07, 21 Cavendish Drive
 Manukau, Auckland 2104

THE FINE PRINT

- Items must be unworn and unused with the original tags still attached.
- Products must be returned within 14 days of delivery.
- Items must be in the original packaging, which must be in a re-saleable condition.
- The item was originally purchased online.

We encourage you to return your parcel via registered or traceable postal services as all returned parcels remain the responsibility of the purchaser until received by Stirling Sports. Please note return postage costs will be at your own expense.

If returning into a store, you must complete this form and produce proof of purchase (online invoice / receipt). Otherwise the store reserves the right to refuse your online return.

If a sale item is returned, we will do our best to exchange the size of this item only, otherwise you will be issued an online credit.

STORE TO COMPLETE:

Store Name: _____

Staff Member: _____

Form uploaded to Support Team: YES / NO

Date Processed: _____