

# DEAR VALUED CUSTOMER

## OUR RETURNS — CREDIT POLICY

Please retain your receipt as proof of purchase.



The Stirling Sports Group is a Franchise, and each Store will be happy to exchange product purchased from another Store within 14 days of purchase providing that an original receipt is provided and the items are in original condition as purchased, with all labels/tickets attached. Garments must not have been worn.

Items specifically excluded from the Returns Policy are items that are on sale, swimwear and Stirling Sports gift vouchers.

Customers should be aware that Stores may carry different product ranges, so there is a chance that a suitable exchange may not be available and therefore customers are encouraged to return to the original Store of purchase.

If your goods are faulty, we will meet our obligations under the Consumer Guarantees Act to provide a remedy.

**In addition to your Statutory Rights, should your product be the wrong size, or you have changed your mind we will happily exchange, or provide a credit voucher for future use.**

Thanks for shopping with Stirling Sports

This business is operating as a franchisee of Stirling Sports Limited